TD SYNNEX

Partner

Managed247 Ltd

Founded

2009

Website

http://www.managed.co.uk

Industry

Information Technology

Services/Support Used

SMB Fraud Defense Click-to-Run solution and the Azure Virtual Desktop Click-to-Run solution

Quote

"This solution will allow us to easily create consistent security and cost baselines for our customers in Azure, which as an MSP of many customers that consume Azure services, is vital to us. Educating partners on the key benefits of Cost Management and Conditional Access will help prevent major issues for their customers in the future."

Steve Salmon
Lead Azure Architect at Managed247

Accelerated Time to Market

Reduced Time and Risks

Increased Customer Satisfaction

Secure your Azure Environment with SMB Fraud Defense

Defining the Challenge

As cyber threats advance and present more sophisticated capabilities than ever, this heightens the risks businesses face around this very real and constant threat. Cyber-attacks are disruptive, and malicious. More alarming yet is how widespread the occurrences are.

TD SYNNEX partner, Managed247, had a new client that reached out for support after facing a full-scale ransomware attack. Ransomware attacks are a type of malware threatening to publish a victim's personal data or permanently block access unless a ransom is paid. This compromising attack prompted the Managed247 IT support team to spring into action – seamlessly and quickly – to ensure no further attacks took place for the new client and restore a fully secure environment for their new client prior to client onboarding.

The level of urgency left Managed247 prioritizing a catch-all solution to set a security baseline preventing any further security compromises for their client.

Exploring the Solution

With a recent ransomware attack that impacted their new client, Managed247 needed a solution designed to detect and prevent any potential attacks detected in their client's Azure environment. Our team recommended the SMB Fraud Defense Click-to-Run™ solution, which acts as a shield of defense against any fraudulent activities detected in cloud environments.

Additionally, our partner leveraged the Azure Managed Virtual Desktop solution to simplify the process of provisioning, configuring and deploying a cloud-based virtual desktop to support their client's virtual working needs.

As a Managed IT Services Provider (MSP), Managed247 is responsible for remotely managing their customer's IT infrastructure and all end-user systems. The work behind implementing a secure cloud environment for a client can take hours, even for experienced IT professionals. TD SYNNEX's SMB Fraud Defense solution is pre-configured and deployable in 30 minutes or less. The user-friendly solution absorbs all the complicated steps typically needed to detect and prevent potential malicious cyber-attacks.

Reflecting on the Results

The SMB Fraud Defense Click-to-Run solution offered Managed247 the perks of an easy and accelerated deployment turnaround for their client experiencing compromised security. Ultimately, the solution addressed their client's needs quickly and in a repeatable manner – implementing security protocols for their new client and across all their Azure customers.

Quick, simple and effective, SMB Fraud Defense saved Managed247 roughly 2-3 hours of manually implementing the Azure policies. The solution compiled what appears like hundreds of smaller tasks into one easy-to-deploy solution. In today's competitive market, it provides our partners with an edge to support customers in less time in a cost-effective manner.

Looking into future usage, this solution serves as a template that can be proactively deployed for all of the MSP's clients going forward to ensure optimal security standards are in place – creating a solid foundation for a security baseline and elevated security posture.

For more information about how TD SYNNEX can help you reach your reach your goals, visit tdsynnex.com.